



July 30, 2012

Fibernetics Business Services – Digital PBX Telephone System:

RentalPoint Software Inc. invested in the Fibernetics Digital PBX telephone system and terminated its services with Bell Canada.

The initial sales meeting with Joe Kudoba of NoLineTel was fantastic. We found him very informative, personable, and he recognized our business needs. He was quite knowledgeable and up to date on the latest technology in telecommunications in the business world.

The installation and phone system set up was a smooth transition. The team at 5D Computers and Fibernetics consistently communicated each step and expectation of the install clearly and in a professional manner.

The training of the system was facilitated by their partnered corporate trainer. Lesley was very helpful and FUN to work with – Lesley has continued to be a helpful resource, post initial training, when we have contacted her with questions and assistance.

The features we have benefitted the most from are the detailed call record that provides call activity reports on every extension in the office along with the overall autonomy the system provides to manage and update changes as required on our own.

Overall, the Fibernetics, NoLineTel and 5D Computers team are professional, experienced and very capable. As per our experience, I would highly recommend this team to any business.

Sincerely,
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