



September 4, 2013

To Whom It May Concern:

Re: Fibernetics NEWT™ Managed PBX Telephone System

Brentwood Livery invested in the Fibernetics NEWT™ Managed PBX telephone system to improve phone quality, which had been variable at best due to an Internet-based VoIP system we had previously been using.

Not only has our call quality stabilized after installing the NEWT™ PBX, our costs have decreased substantially, and we've achieved new time saving efficiencies!

The team at Fibernetics, NoLineTel and 5D are professional, experienced and very capable. The installation of the telephone system took place during a major office move, and we experienced no disruption or downtime of any kind.

The NEWT™ PBX includes a simple web-based interface that lets us make changes to the phone system, literally in seconds. The Find Me Follow Me feature effortlessly routes calls from the extensions out to the BlackBerrys. This gives Brentwood an advantage of being more assessable to our clients and much faster getting back to them.

Professional training was also provided. Fibernetics really did take the time to make sure we were entirely comfortable with the system and that we knew how to use it. With their expert training we caught on pretty fast!

In conclusion, Brentwood Livery has improved call quality and is savings thousands of dollars a year with the Fibernetics NEWT™ PBX. Based on these results, I can confidently recommend Fibernetics and NEWT™ to you, for your business.

Sincerely,

A handwritten signature in blue ink, appearing to read "Brent Ferguson", is written over the typed name.

Brent Ferguson