

January 23, 2012

To Whom It May Concern:

Re: Letter of Reference – Fibernetics/5D Computers

Earlier in 2011, we began researching options to replace our costly, outdated phone system. We were also looking to upgrade our Internet to deal with the increasing demands of our web based clinical management system, and to prepare for new web based applications coming on-line next year.

We felt we had to deal with different vendors for phone and internet solutions but from our first meeting with Duane Rose of 5D Computer Systems Inc and Joe Kudoba of NOLINETEL, we found we could combine both projects and stage their implementation with Fibernetics solutions.

The combined resources of 5D Computer Systems Inc, NOLINETEL, and Fibernetics, have helped us bring both projects to completion with minimal interruption to our 24/7 operations. Their technical and training staff helped make the transition smooth and problem free.

We at Trinity Village are pleased with our new Community Partners.

Sincerely,



Debby Riepert,
Vice President-Operations
Lutheran Homes Kitchener-Waterloo